



Cigna-HearPO Exclusive Partnership  
Patient Questionnaire

The Maryland Academy of Audiology (MAA) is polling providers and patients regarding the new (September 1, 2014) Cigna-HearPO exclusive partnership. The information provided will be kept anonymous (no provider or patient information) but will be extremely valuable. Please take a few moments to answer these questions and return the survey to your Audiologists. On behalf of the MAA, thank you for taking time to fill-out this survey.

1. Have you purchased hearing aids in the past?

YES

NO

2. If so, was this current experience easier or more difficult than your past experiences?

EASIER

MORE DIFFICULT

3. How many phone calls did it take for you to make your appointment?

0

1

2

3

4

5 or more

4. How many days did it take for you to get your appointment?

0

1

2

3

4

5 or more

5. Do you feel the Cigna-HearPO partnership provides a good value for your benefit for being a Cigna member?

YES

NO

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
Audiologist