



Cigna-HearPO Exclusive Partnership
Provider Questionnaire

The Maryland Academy of Audiology (MAA) is polling providers and patients regarding the new (September 1, 2014) Cigna-HearPO exclusive partnership. The information provided will be kept anonymous (no provider or patient information) but will be extremely valuable. With your help, the MAA will determine the outcomes based on this partnership and the next step, if any, from the state Audiology organization. Please send completed questionnaires to Dr. Alicia D.D. Spoor, the MAA's Legislative Chair at Alicia.Spoor@gmail.com or via fax at (301) 368-3978. Thank you for taking time to fill-out this survey.

1. If your patients mentioned their insurance, what did they tell you?
2. How long did it take for you to get the referral from Cigna-HearPO and were there any problems with the process?
3. How many days from the date of fitting did it take for you to get paid from Cigna-HearPO?
4. How many follow-up visits did the patients have during the first two (2) months?
5. If your patients purchased hearing aids in the past using a Cigna monetary benefit, did they pay more or less with their purchase through the Cigna-HearPO partnership?
6. State your overall view on the Cigna-HearPO partnership.

Date

Audiologist